

CCS Systems Maintenance Services

Capabilities Overview



Corporate Computer Solutions, Inc.

Significant Financial Savings & Improved Service Results

- Keep cash on the Balance Sheet through aggressive reduction of operating expenses
- Delay Capital Expenditure outlays
- Improve ROI through extended life of existing assets

SinglePoint Total Customer Experience Integration

- Secure Portal Access to Contract, Asset & Incident Database for CCS Clients

Central Focus on Professional Service & Support

Multi-Platform Hardware Maintenance

IBM - xSeries, pSeries, zSeries, iSeries

HP - 9000, 3000, Alpha, Proliant, Classic Compaq, Classic VAX

Sun - Solaris 8.x, 9.x, 10.x

Dell - PowerEdge

EMC - Clariion, CSX

Cisco - SmartNet

Custom Solutions

- Fix it First Policy
- Call Center 24x7 in Charlotte
- Average response time under 2 hours
- Hot Spares System
- SMS W2 Field Engineers
- National Coverage – 37 Service Centers
- Professional Services
- O/S Support
- Complete Flexibility of Coverage

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